



Collingwood College

Parents' Survey 2014

The 7th Annual Parents' Survey was completed by 192 parents and carers in 2014. We are delighted that the overall results show 13 questions with satisfaction rates of over 90% and 9 questions with record high satisfaction rates from a total of 17 questions. Furthermore, we are grateful that the number of parents who completed the survey has risen. This survey provides us lots of detailed feedback which is very valuable.

We were particularly pleased to have the endorsement of 97% of parents who believe that the College is well led and managed and would recommend Collingwood to other parents. The area of concern continues to be setting and marking of home learning .

Where there are common issues raised and for those questions which received the poorest satisfaction rates we have provided feedback on what actions we are taking to address your concerns.

Finally, we would like to thank all those parents who have taken the time to complete the survey and to tell us where we are doing well and how you think we could do better.

Number of Responses

2009	372
2010	370
2011	295
2012	160
2013	159
2014	192

Representation

Year 7	41
Year 8	39
Year 9	34
Year 10	37
Year 11	26
Year 12	11
Year 13	4

192

2014 Parents' Annual Survey

1. My son/daughter feels safe and happy at College?

2014 Agree 98%, Disagree 2%
2013 Agree 91%, Disagree 9%
2012 Agree 94%, Disagree 6%
2011 Agree 82%, Disagree 18%



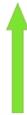
2. My son/daughter enjoys College?

2014 Agree 99%, Disagree 1%
2013 Agree 94%, Disagree 5%
2012 Agree 96%, Disagree 4%
2011 Agree 89%, Disagree 10%



3. I am confident that I will be contacted if there is a problem?

2014 Agree 94%, Disagree 6%
2013 Agree 93%, Disagree 7%
2012 Agree 92%, Disagree 8%
2011 Agree 89%, Disagree 11%



4. Behaviour at Collingwood is good?

2014 Agree 90%, Disagree 10%
2013 Agree 93%, Disagree 7%
2012 Agree 78%, Disagree 22%
2011 Agree 84%, Disagree 15%



5. The College deals effectively with bullying?

2014 Agree 97%, Disagree 3%
2013 Agree 90%, Disagree 10%
2012 Agree 87%, Disagree 13%
2011 Agree 79%, Disagree 10%



6. I have been provided with details of my son/daughter's curriculum this year?

2014 Agree 90%, Disagree 10%
2013 Agree 82%, Disagree 18%
2012 Agree 88%, Disagree 12%
2011 Agree 82%, Disagree 18%



7. Overall, my son/daughter is taught well at Collingwood?

2014 Agree 98%, Disagree 2%
2013 Agree 98%, Disagree 2%
2012 Agree 96%, Disagree 4%
2011 Agree 94%, Disagree 5%



8. Appropriate home learning is regularly set?

2014 Agree 72%, Disagree 28%
2013 Agree 77%, Disagree 23%



9. Home learning is regularly marked?

2014 Agree 70%, Disagree 30%
2013 Agree 72%, Disagree 28%
2011 Agree 67%, Disagree 27%



10. The College keeps me well informed about my child's progress?

2014 Agree 88%, Disagree 12%
2013 Agree 88%, Disagree 12%
2012 Agree 83%, Disagree 17%



11. My son/daughter makes good progress at Collingwood?

2014 Agree 96%, Disagree 4%

2013 Agree 94%, Disagree 6%



12. I try to attend Parents' Evenings because they are informative.

2014 Agree 95%, Disagree 5%

2013 Agree 100%, Disagree 0%

2012 Agree 97%, Disagree 3%

2011 Agree 96%, Disagree 3%



13. The College seeks the views of parents/carers and takes account of their suggestions and concerns.

2014 Agree 96%, Disagree 4%

2013 Agree 93%, Disagree 7%

2012 Agree 89%, Disagree 11%

2011 Agree 92%, Disagree 7%



14. The College responds to any concern I raise.

2014 Agree 96%, Disagree 4%

2013 Agree 95%, Disagree 5%

2012 Agree 88%, Disagree 12%

2011 Agree 87%, Disagree 11%



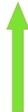
15. I would recommend Collingwood to other parents.

2014 Agree 97%, Disagree 3%

2013 Agree 96%, Disagree 4%

2012 Agree 96%, Disagree 4%

2011 Agree 92%, Disagree 5%



16. The College is well led and managed.

2014 Agree 97%, Disagree 3%

2013 Agree 99%, Disagree 1%

2012 Agree 98%, Disagree 2%

2011 Agree 94%, Disagree 4%



17. Collingwood should actively consider the educational use of student personal devices, e.g. tablets, smart phones or iPad etc.?

2014 Agree 65%, Disagree 35%

Question	You Said	We Will
<p>3. I am confident that I will be contacted if there is a problem?</p>	<p>Occasional slow responses to communications when sent direct to individuals.</p>	<p>Remind parents to use the parentconcerns@collingwood e-mail address as this is monitored and followed up on.</p>
<p>4. Behaviour at Collingwood is good?</p>	<p>Low level disruption in classes. Conduct on way to and from College.</p>	<p>Have a major initiative on compliance with rules-uniform and 'super 6' equipment.</p> <p>Produce a new classroom behaviour plan incorporating rewards and sanctions.</p> <p>Hold assemblies focussing on behaviour on coaches & conduct to and from College.</p> <p>Increase staff presence at gates and periphery of college grounds.</p>
<p>5 The College deals effectively with bullying?</p>	<p>College deal very well with bullying when aware of it but some students find it difficult to come forward to inform you.</p>	<p>Hold assemblies on who students can approach in person and remind them of '24/7' pastoral team availability.</p> <p>Introduce anti-bullying ambassadors.</p>
<p>6 I have been provided with details of my son/daughter's curriculum this year?</p>	<p>Information was available but too generic and not sufficiently detailed. Parents would like to specific information about topics and ways to help.</p> <p>Parents would like alternative ways of accessing curriculum information.</p>	<p>Re-write the curriculum information booklets for years 7,8,9 and KS4 to a common, easily accessible format for all subjects. We will include sections about how parents can support their child's learning.</p> <p>Make Curriculum booklets available as hard copies, access by QR code, by email and on the portal.</p> <p>Refer to the Curriculum Booklets on Academic Review meetings.</p> <p>Put the Assessment calendar on the portal.</p>

	You Said	We Will
8 Appropriate home learning is regularly set?	Home learning is set sporadically and setting appears to be random.	Investigate software that will track the setting of home learning.
9 Home learning is regularly marked?	More timely feedback is required.	Extend the formal book scrutiny programme so that departments are including at least one additional book scrutiny period each term.
10. The College keeps me well informed about my son/daughter's progress?	Year 7 Parent's Evening too late. Staff use different criteria for setting predicted grades. General concern that not enough work is set on Academic Review days.	Move the Year 7 Parents' Evening to 29th January 2015. Remind staff of the Assessment Policy. Ensure work is distributed to the students to continue their learning on Academic Review Day.
12. I try to attend Parent's Evenings because they are informative?:	Need clarification of procedures if the staff are fully booked.	Publish information to notify parents of the availability of interviews with staff at other times.
13. The College seeks the views of parent/carers and take account of their suggestion and concerns?	Parent Focus groups are useful but poorly attended.	Offer a variety of timings for Parent Focus Groups.
16. The College is well led and managed?	Really encouraged by the dual headship where the transition has been smooth and effective. The newsletter is messy with too much advertising.	Change the style of the newsletter with less dominant adverts. Include a regular message from the Co-Principals on the website.
17. Collingwood should actively consider the use of student personal devices?	We are a Technology College and should be looking to lead the way with the use of new technologies in the classroom.	Investigate new technologies. Give access to the College Wi-Fi system to all year groups. Allow students to use their smart phones in lessons when appropriate.

