



Collingwood
College
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Collingwood College

Parents' Survey 2021

Introduction to booklet

After two years absence due to the pandemic, the 11th Annual Parents' Survey was completed by 181 parents and carers in 2021 for 229 students. We are delighted that the overall results show 13 questions with satisfaction rates of at least 90% from a total of 22 questions. This survey provides us with lots of detailed feedback which is very valuable.

We were particularly pleased to have the endorsement of 94% of parents who believe that the College is well led and managed coupled with 94% of parents who would recommend Collingwood to other parents. We are delighted that these figures compare favourably with national benchmarks in particular parents felt Collingwood offer a good range of subjects, their children are happy, feel safe, are taught well and make good progress. Further, students enjoy their Collingwood experiences and any concerns are dealt with quickly and efficiently.

Where there are common issues raised and for those questions which received the lowest satisfaction rates we have provided feedback on what actions we are taking to address your concerns.

Finally, we would like to thank all those parents who have taken the time to complete the survey and to tell us where we are doing well and how you think we could do better.

Number of Responses

2015	197
2016	144
2018	128
2019	152
2021	229

Representation

Year 7	45
Year 8	48
Year 9	40
Year 10	47
Year 11	29
Year 12	9
Year 13	11

2021 Parents' Annual Survey

1. My son/daughter feels safe and happy at College?

2021 Agree 94% Disagree 6%
2019 Agree 96% Disagree 4%
2018 Agree 96% Disagree 4%
2016 Agree 94% Disagree 6%
2015 Agree 97% Disagree 3%

2. My son/daughter enjoys College?

2021 Agree 90% Disagree 10%
2019 Agree 93% Disagree 7%
2018 Agree 95% Disagree 5%
2016 Agree 93% Disagree 7%
2015 Agree 96% Disagree 4%

3. I am confident that I will be contacted if there is a problem?

2021 Agree 88% Disagree 12%
2019 Agree 94% Disagree 6%
2018 Agree 93% Disagree 7%
2016 Agree 91% Disagree 9%
2015 Agree 93% Disagree 7%

4. Behaviour at Collingwood is good?

2021 Agree 88% Disagree 12%
2019 Agree 84% Disagree 16%
2018 Agree 89% Disagree 11%
2016 Agree 93% Disagree 7%
2015 Agree 88% Disagree 12%

5. Reported incidents of bullying are dealt with effectively?

2021 Agree 91% Disagree 9%
2019 Agree 77% Disagree 23%
2018 Agree 87% Disagree 13%
2016 Agree 95% Disagree 5%
2015 Agree 91% Disagree 9%

6. The College educates my son/daughter on appropriate use of Technology?

2021 Agree 93% Disagree 7%
2019 Agree 90% Disagree 10%
2018 Agree 95% Disagree 5%

7. I have been provided with details of my son/daughter's curriculum this year?

2021 Agree 71% Disagree 29%
2019 Agree 94% Disagree 6%
2018 Agree 82% Disagree 18%
2016 Agree 95% Disagree 5%
2015 Agree 94% Disagree 6%

8. Overall, my son/daughter is taught well at Collingwood?

2021 Agree 93% Disagree 7%
2019 Agree 88% Disagree 12%
2018 Agree 91% Disagree 9%
2016 Agree 96% Disagree 4%
2015 Agree 96% Disagree 4%

9. My sons/daughter is set work on Edulink?

2021 Agree 97% Disagree 3%

10. The College keeps me well informed about my son/daughter's progress?

2021 Agree 73% Disagree 27%
2019 Agree 85% Disagree 15%
2018 Agree 80% Disagree 20%
2016 Agree 88% Disagree 12%
2015 Agree 88% Disagree 12%

11. My son/daughter makes good progress at Collingwood?

2021 Agree 90% Disagree 10%
2019 Agree 85% Disagree 15%
2018 Agree 92% Disagree 8%
2016 Agree 91% Disagree 9%
2015 Agree 91% Disagree 9%

13. The College responds to any concern I raise?

2021 Agree 91% Disagree 9%
2019 Agree 93% Disagree 7%
2018 Agree 93% Disagree 7%
2016 Agree 95% Disagree 5%
2015 Agree 92% Disagree 8%

15. The College Supports my son/daughter with wider personal development?

2021 Agree 87% Disagree 13%

17. For SEND students. My son/daughter has SEND and the College gives them the support they need to succeed?

2021 Agree 80% Disagree 20%

19. During the pandemic your son/daughter had access to high quality remote learning?

2021 Agree 85% Disagree 15%

12. The College seeks the views of parents/carers and takes account of their suggestions and concerns?

2021 Agree 88% Disagree 12%
2019 Agree 80% Disagree 20%
2018 Agree 88% Disagree 12%
2016 Agree 94% Disagree 6%

14. There is a good range of subjects available for my son/daughter at this College?

2021 Agree 97% Disagree 3%

16. My son/daughter can take part on clubs/activities at this College?

2021 Agree 92% Disagree 8%

18. For students with an EHCP. My son/daughter has an EHCP and the College gives them the support they need to succeed

2019 Agree 100% Disagree 0%

20. I would recommend Collingwood to other parents?

2021 Agree 93% Disagree 7%
2019 Agree 86% Disagree 14%
2018 Agree 94% Disagree 6%
2016 Agree 98% Disagree 2%
2015 Agree 97% Disagree 3%

21. The College is well led and managed?

2021	Agree 94%	Disagree 6%
2019	Agree 92%	Disagree 8%
2018	Agree 93%	Disagree 7%
2016	Agree 98%	Disagree 2%
2015	Agree 97%	Disagree 3%

22. How likely is it that your son/daughter will join the 6th form at Colingwood?

1 not being likely—10 being extremely likely

2021	1-5	30%	6-10	70%
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All other 6th form questions are free text so please refer to the survey.

Actions as a result of your feedback

Behaviour and Attendance

- Restructure the Pastoral System to include more capacity for restorative work to support students.
- To streamline the attendance procedures for all stakeholders including the use of Edulink.
- We have introduced a platform that students can report issues directly to staff electronically via an email account @ ReportIT if they do not feel they can report issues directly or face to face with staff.

Curriculum

- As an intermediate measure we will ensure that the location of our Curriculum Booklets to be resent to parent and highlighted in the newsletter and on the website.
- A message will be sent via Edulink with a link to the area where all curriculum information will be kept.

Personal Development

- Ensure all future Curriculum information includes information regarding resilience, confidence and independence.
- Signpost to parents and students how to keep physically and mentally healthy.
- Ensure all extra-curricular opportunities are publicised on Edulink including the benefits of taking part.

SEN Support

- Provide SEN information for teaching staff to access in one place to ensure that information regarding specific needs is easier to access and act upon.
- Implement SEN representatives in departments so that information and training can be regularly cascaded down to all teaching staff.
- Have a whole College training focus on teaching strategies for students with SEN.
- To set up a parental focus group.

Remote Learning

- Buy software which better integrates our use of OneNote and Teams so that students can access work in one place
- Continue to publish the training videos on accessing remote learning on our website and on EduLink
- To ensure that Year 7 students are taught how to access Live Lessons, including a focus on the code of conduct.

Progress

- To review the reporting systems and the parental engagement calendar.

Leadership

- To increase the visibility of senior leaders throughout the College day to include a timetabled pop in schedule and gate duties before and after College.